

The Step-by-Step Guide to Creating and Associating Your Online APG Account

This guide provides you with the basic instructions on how to create an online account and associate it with your existing APG Customer Number.



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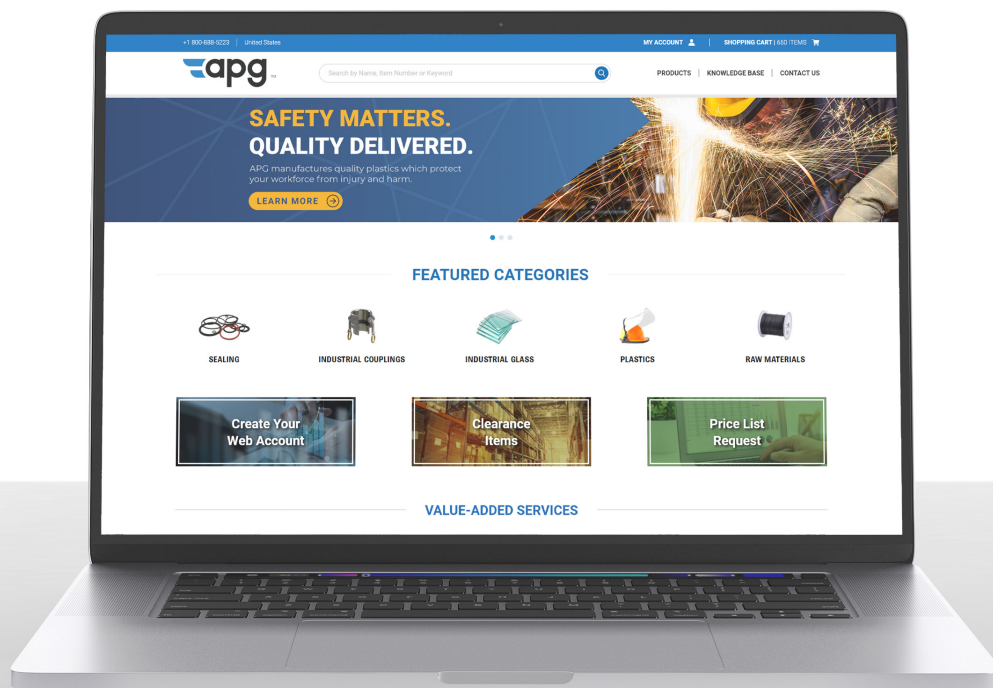
This guide provides you with the basic instructions on how to create an online account and associate it with your existing APG Customer Number.

Why create an online account?

Creating and associating your APG web account allows you to experience all the features our website has to offer such as:

- Your customer-specific pricing, live and loaded
- Real-time inventory / stock positions
- Order history and tracking
- Skip the wait and place orders directly from the web into our system
- And much more!

To begin creating your APG web account, head over to www.callapg.com/register.



HAVE A QUESTION? The APG Website Team is available to assist you with account creation, website navigation and much more! Email accounts@callapg.com to get started.

1

REGISTER

2

ACTIVATE

3

ASSOCIATE
ACCOUNT

4

LOGIN

5

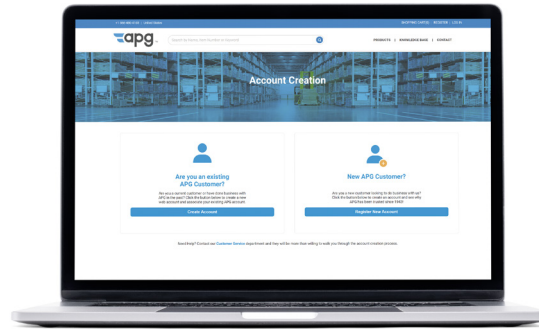
SUCCESS

Are you an existing APG Customer?

Are you a current customer or have done business with APG in the past? Do you know your APG Customer Number? This is the selection for you!

After clicking 'Create Account', you will need to fill out the registration form which includes Contact and Company information. To fully complete registration, you will need to provide your APG Customer

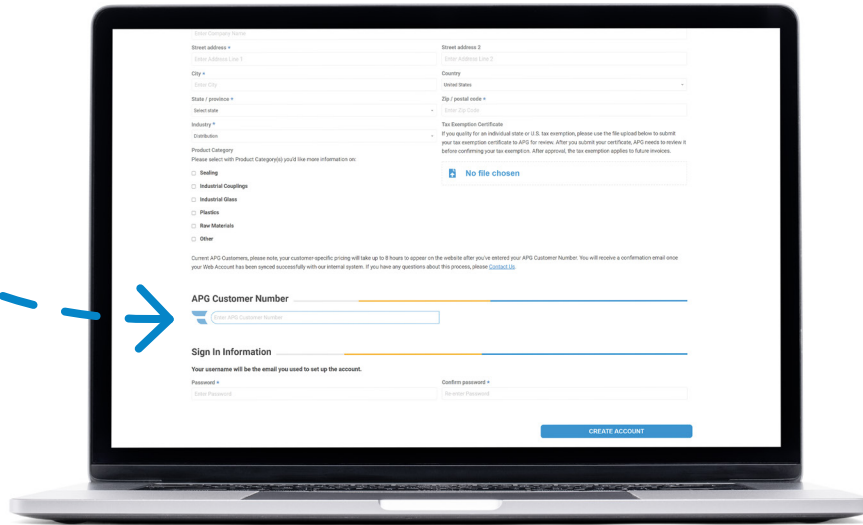
Number.



New APG Customer?

Are you a new customer and have not done business with APG in the past? If so, this is the route for you.

After clicking 'Register New Account', you will need to fill in all the Company and Contact information. Once this is filled out, a representative from APG will be reaching out to establish an APG Customer Number for you.



? Don't know your APG Customer Number or can't find it?

Your APG Customer Number can be found in a variety of places, most commonly on Estimates, Order Verifications, or Invoices.

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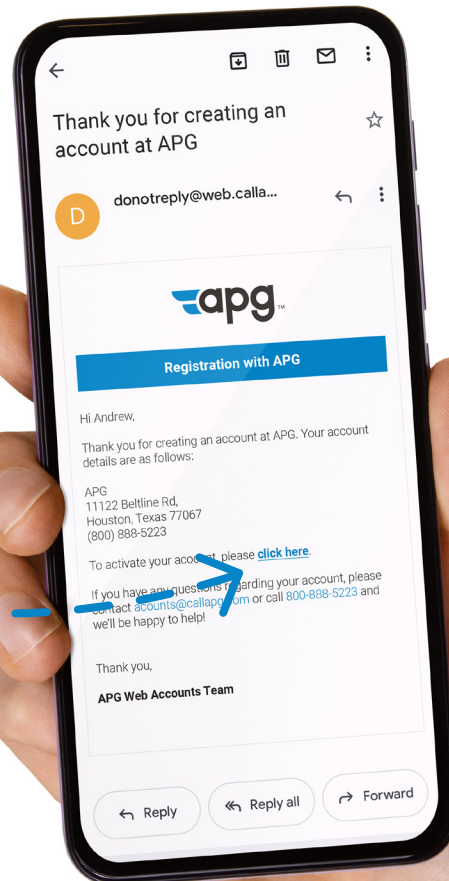
LOGIN

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SUCCESS

Activating your Web Account

After completing the account registration process, you should have received an email in your inbox prompting you to activate your account. You'll want to make sure you go through the account activation as you will not be able to progress and complete the account setup without this.



? Account Activation Email Not Come Through?

If the account activation email does not hit your inbox within 5 minutes of account creation, check your spam or junk folders. If email is not there, reach out to our Website Team to continue the account creation process.

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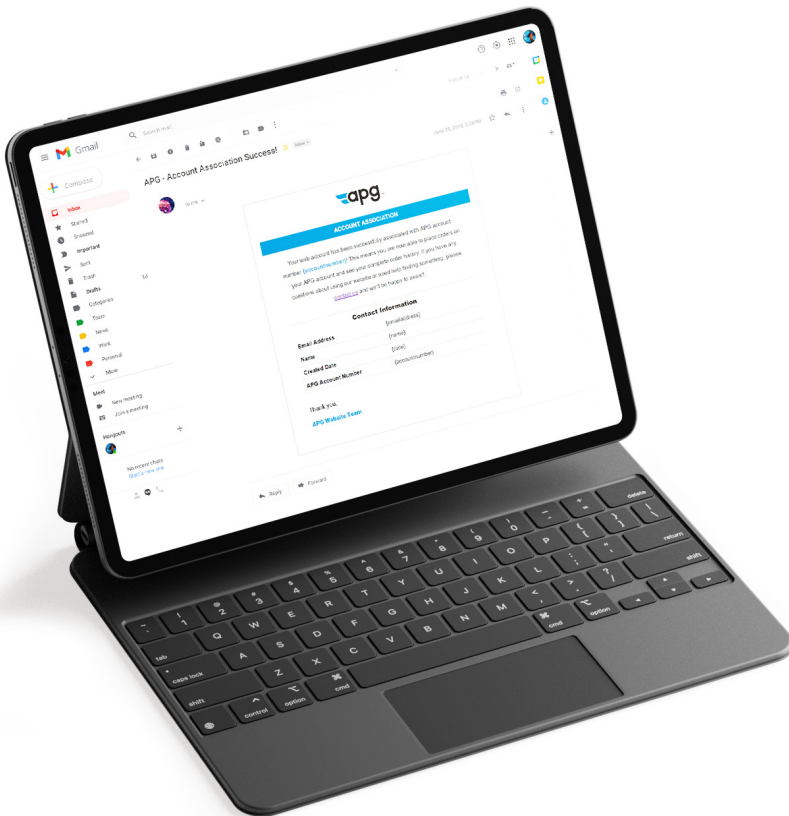
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SUCCESS

Account Association Process

After activating your account, the account association process is the most important step! This is where APG ties your newly created web account to your existing APG account. Once received, this process usually happens in less than one business day and you will receive an email confirmation completion.



James

"I needed help with account issues so I sent an online inquiry. Diana was the person that assisted me and was extremely pleasant, helpful and completely solved every issue with speedy service. It was a very good experience and Diana did an excellent job helping me."

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Logging into your Web Account

After receiving your Account Association email, you're good to login! Head over to www.callapg.com/login and enter your email address and password to start using APG's Web 2.0!



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Success! You're logged in and ready to utilize all the features the site has to offer!

Below you'll find a short list of some of the new features introduced in Web 2.0. We're actively working on our website to improve and ensure it's a useful tool for our distributors. If you would like to play a larger part of our website development process, there's information included later in this guide on our [Website Insider Program](#).



My Account

Real-time status information on your orders – if you place an order over the phone on your existing APG account, it will display instantaneously on the web once the order is saved in APG's systems

Backlog/Open-order reports – filter on orders currently "In-Production" to see all of your current open orders or filter of "Shipped" to see what's currently in-transit.

Live order tracking – Once a shipping label is created, get real-time information associated down to the item and quantity to see when it's scheduled to arrive.

Meet Your Salesperson – If you haven't already got a chance to meet your assigned salesperson, this tells you who they are, shows you their contact information, and most importantly lets you schedule time with them to discuss how APG can be an asset for you.



Enhanced Checkout

Shipping Method Selection – UPS Next Day Air? FedEx Ground? Have a collect number you want to use? These options are all available to you once your account is associated!

Credit Card vs. Invoice – If you currently have credit terms setup with APG, you are able to place orders via Invoice or pay up-front with your Credit Card.

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WEBSITE

insider program



Our website is a tool and resource for you and your business to create a more knowledgeable sales team through our Knowledge Base, create a full self-service portal for your purchasing and accounting teams utilizing the checkout process and My Account section, and helps you achieve your yearly targets and goals by incorporating the features you want and need. Our **Website Insider Program** gives you a direct line into our website development process and allows you to give your input on future iterations of our website.

If you would like to have a larger part of our website development process, provide valuable feedback directly to the developers, and raise the overall quality of the APG website, we would love to hear from you! Participants in our website insider program gain access to:



APG Development Roadmap

Get a glimpse of what's in the development pipeline, current work-in-progress features, and what the current launch dates are for future website iterations.



Direct Developer Feedback

Be the first to see and test new website features and provide feedback directly to the development team before feature launch.



Future Release Input

See this quarters' website user feedback and current development projects to place your vote on what features we implement next.

Interested in signing up? Visit www.apg.blog/insider or scan the QR Code below to sign up today!



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APG Knowledge Base.

A knowledge base is a collection of documentation that typically includes answers to frequently asked questions, how-to guides, and troubleshooting instructions. Its purpose is to make it easy for people to find solutions to their problems without having to ask for help. Our knowledge Base is split up into three sections:



Blogs



Resources

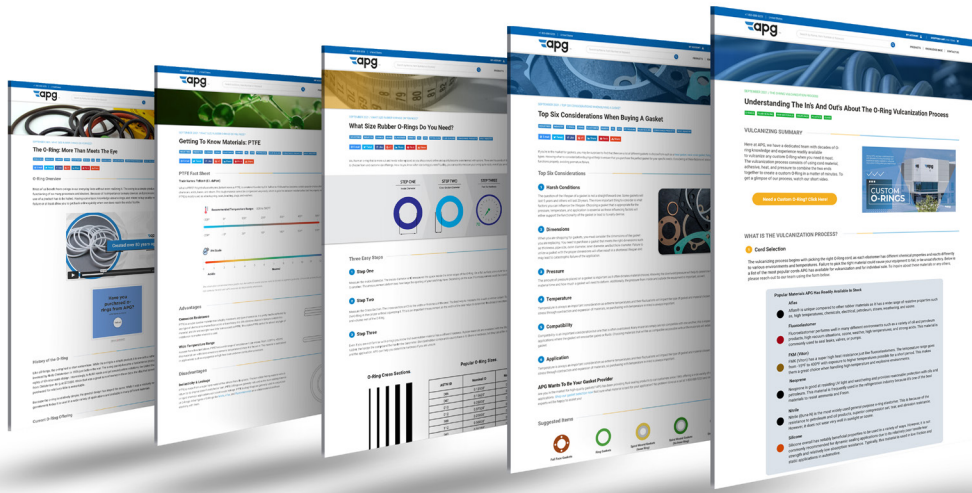


Catalogs

Blogs are easy, quick reads hovering around 3-5 minutes which are built around specific materials, products, or industry-specific topics. These are meant to walk you through topics you might not have a full understanding on and are quick references to easily find an answer on a question you might have.

Resources are longer-form content revolving around informing you on a specific topic or question. These include interactive tools such as videos, polls, or 3D CAD drawings and are meant to be a deep dive into the subject matter to familiarize yourself with new topics.

Catalogs are our repository of APG's catalogs which are easily searchable and able to be downloaded in a digital format.



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APG Product Linecard.

Sealing

- O-Rings
- O-Ring Cord
- Seals
- O-Ring Kits
- Flange Gaskets
- Electrical Conduit Gaskets
- Spiral Wound Gaskets
- Packing Materials
- Vulcanized O-Rings
- Sealing Accessories

Industrial Couplings

- Basic 8 Cam & Groove
- Dry Break Couplings
- Speciality Cam & Groove
- Sleeves & Ferrules
- Military Cam & Groove
- Combination Nipples
- Tank Truck & Railcar Fittings
- Cam & Groove Accessories

Industrial Glass

- Flat
- Tubular Gage
- Annular
- Flat Gage
- Glass Accessories

Plastics

- Replacement Visors
- Headgear
- Sandblast Lenses
- Blast Cabinet Underlayment
- Respirator Cover Lenses

Raw Materials

- O-Ring Cord
- Sheet Material
- Packing Material
- Sheet Plastics



Who is APG?

APG was founded in 1943 and remains a leading manufacturer and master distributor in the fluid sealing industry. We are globally recognized as an ISO9001:2015 registered company specializing in the manufacture and supply of quality sealing, coupling and other industrial solutions.

Our ability to adopt new technologies, striving for continuous improvement of our processes, and the forming of long-lasting, strategic partnerships have given our distributors a competitive advantage and the capacity to remain relevant in today's ever-changing marketplace.

We've solidified distribution points across the globe to ensure our stock remains plentiful and available at a moment's notice, we've invested in state-of-the-art machinery to increase the efficiency of custom fabricated items and we've created various internal processes to ensure a constant stream of new products are being introduced strategically throughout the year.

This, among many other reasons, is why APG has been Trusted since 1943.



Ask About Our New Website!

We've launched our new website!
Visit apg.us today!



APG's Value-Added Services.



Custom Bagging

We have a bagging department dedicated to private labeled bags for our distributors. Custom quantities, parts, and labels are the start of the value-chain we can provide.

Custom Kitting

Want to create a custom assortment of o-rings or seals? Look no further. APG has an assortment of blank boxes with unlimited configurations to create the perfect kit for your needs.

Custom Fabricated Gaskets

Utilize our CAD department, CAM systems, and extensive library of materials to create your custom gasket today.



American Made Plastics

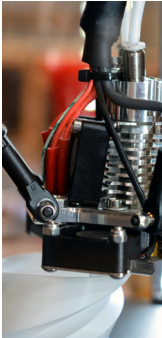
We are proud to say our safety plastics are sourced and manufactured within the United States of America.

Reproduction Capabilities

We have the capacity to design, manufacture, or reproduce any safety plastics products. Want more information? Contact us!

Custom Die Creation

APG can create a die specifically for your part for high-volume runs or we can utilize our CAM systems for quick, low-volume turnarounds.



3D Prototyping

Utilize our CAD department to draw your part in a 3D workspace and let us materialize your part by 3D printing, ensuring sizes, tolerances, and overall design is exactly what you need.

Private Labeling

Want to customize your parts? No problem! We have the capacity to print and engrave directly on your industrial coupling parts as well as create custom molds to cast your logo directly on the item.

Custom Weld Fabrication

APG has large-scale manufacturing capabilities, a dedicated CAD department, and a network of partners to ensure we can turnaround your custom part quickly and correctly.



24/7 Call-Out Service

Emergency outside of normal office hours? Utilize our 24/7 Call-Out Service to get what you need, when you need it most. All aspects of our business, from operations to manufacturing, are available throughout the night to keep your businesses operations flowing smoothly.

Training & Education

Our product management team has a combined total of over one hundred years of experience in the fluid-sealing industry. If your company is looking for a hands-on training on any of our product lines, we can facilitate it.

EDI Capabilities & Integration

Is your business EDI ready? APG has a handful of distributors currently transacting through EDI today and is always looking to add additional partners.



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